



Dear participants of the Difficult Conversations Facilitators Training,

It was a great pleasure to work with all of you on March 9, 2018 as we explored what it takes to be facilitators of difficult conversations and how to prepare dialogue participants to engage with each other and with challenging topics effectively.

As promised, I am making available for all of you handouts and instructions for a number of activities I find useful in conducting Difficult Conversations. Some of these activities you have experienced in the training while others were not included due to time constraints. You also get a copy of my slides, program outline, additional resources, and information about books and videos incorporated into the program.

I would appreciate if you take a few moments before going into a [Dropbox folder](#) to give me your [feedback](#). It should not take you more than 5 minutes.

Diversity work requires a great degree of trust. And we all know that people are more willing to engage with consultants recommended by people they know and trust. Most of the work I do happens because somebody who experiences it tells their colleagues or friends about me. That's how Charlotte Strickland introduced me to the organizers of the Conway Conversations. In the [Dropbox folder](#) you will find a couple of flyers with information about my work. *My focus (as you now know) is on Connecting Differences – bringing people from all kinds of corners into engaging together for the sake of our shared humanity. It is not about feeling good. It is about developing and maintaining a variety of skills and competencies that are deeply human and not replaceable by robots.*

My best wishes to all of you and special thanks to Charlotte Strickland, Lesley Graybeal, and the whole Conway Conversations organizing committee.

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